

Ohio Medicaid's Managed Care Organizations

Health Plan Comparison

Last updated: 07/01/2026



Ohio Medicaid’s Managed Care Organizations

Health Plan Comparison



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Purpose

The purpose of Ohio Medicaid's Managed Care Organizations (MCO) Health Plan Comparison is to help you select the health plan best suited to your needs. The Health Plan Comparison provides insights into the benefits all MCOs must offer. It also lists value-added services unique to each MCO. As you consider your choice, take advantage of this guide and other resources available to you through the Ohio Medicaid Consumer Hotline.

The benefits detailed in this document are subject to change throughout the year. We encourage you to check with Ohio Medicaid's MCOs to locate the most recent information. You can find additional information in the appendix.

How can you choose a health plan?



Visit the Ohio Medicaid Consumer Hotline Portal at <https://members.ohiomh.com> where you can login and make a plan selection.



Call the Ohio Medicaid Consumer Hotline at (800) 324-8680. Representatives are available 7 a.m. to 8 p.m. Monday through Friday and 8 a.m. to 5 p.m. on Saturday. They can provide interpreters and answer your questions about how to select an MCO.

Definitions

Early and Periodic Screening, Diagnostic, and Treatment (EPSDT): EPSDT services, also known in Ohio as Healthchek, is a comprehensive Medicaid benefit package for individuals younger than age 21. **Under EPSDT, the service limitations described in this document may be exceeded based on medical necessity with prior authorization.** See Appendix for additional information.

Value-Added Services: Services provided by the MCOs that are in addition to the required health services that all plans must offer. These services are not available in the Medicaid Fee-For-Service program.

Health and Wellness Program: Programs targeted at care for specific populations (babies, children, etc.) or for management of a chronic illness (asthma, diabetes, etc.).

Incentives to Strengthen Health and Well-Being: A reward for participation in and completion of specific services or activities specified by the MCO to promote the health and well-being of members.

Application or Online Services: Ability to engage with an MCO in ways other than telephonically, such as: online member portal to view claims, enroll in incentives, print ID card, etc.

Nurse Advice Line: 24/7 advice line staffed with experienced staff of registered nurses who can assist members with triage care (deciding whether self-care, doctor care, or emergency care is appropriate), understanding a medical condition or recent diagnosis, preparing questions for an upcoming medical appointment, learning more about medications, and more.



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Health benefits all plans must offer

						
• Inpatient hospital services. • Outpatient hospital services (including those provided by rural health clinics and federally qualified health centers). • Physician services. • Laboratory and x-ray services. • Screening, diagnosis, and treatment services for children under 21 years old, under Healthchek, Ohio's Early and Periodic Screening, Diagnosis and Treatment (EPSDT) Program. • Immunizations. • Contraceptive services and counseling. • Home health and private duty nursing services. • Podiatry services. • Chiropractic services. • Blood glucometers and blood glucose test strips. • Behavioral health services, including treatment for mental health and substance use disorders (see appendix for more information). • Physical, occupational, developmental, and speech therapy services. • Nurse-midwife, certified family nurse practitioner, and certified pediatric nurse practitioner services. • Durable medical equipment and medical supplies. • Nursing facility services. • Respite services for eligible children receiving Supplemental Security Income (SSI). • Hospice care. • Telehealth. • Coverage for mom and baby for 12 months following delivery.				• Dental services, including: ○ For members 21 and older - one cleaning per calendar year. ○ For members under 21 years old – one cleaning every six months and, in extreme cases with prior authorization, braces. ○ For pregnant members – two cleanings per calendar year. ○ Dentures, fillings, extractions, crowns, medical and surgical dental services, and root canals (based on medical necessity). • Vision care services, including: ○ For members under 21 years old – one exam and eyeglasses every 12 months. ○ For members 21 to 59 years old - one exam and eyeglasses every 24 months. ○ For members over 60 years old – one exam and eyeglasses every 12 months. • Transportation services, including: ○ Necessary transportation by ambulance or wheelchair van, without regard to distance. ○ Necessary transportation by standard vehicle (e.g., taxicab, sedan) when the nearest network provider is located at least 30 miles away. ○ For OhioRISE members, necessary transportation by standard vehicle, without regard to distance. ○ If the member exhausts the value-added transportation benefit, the health plan works with the member to transition them to their county non-emergency medical transportation (NEMT), if possible.		

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Value-added services

These services are provided in addition to the dental services described on page three

Dental services

• No co-pays for dental services • All members are eligible to receive two dental cleanings and exams each year • Pregnant mothers can receive up to three dental cleanings each year • Mobile dental unit for rural communities	• No co-pays for dental services • For members 21 years and older - one additional dental cleaning per calendar year	• No co-pays for dental services • For members 21 years and older - one additional cleaning and exam per calendar year • Mobile dental unit for some rural communities • For children needing surgical dental procedures - mobile anesthesiology services available	• No co-pays for dental services • One additional teeth cleaning and exam per year • Mobile dental unit for rural communities • For members up to 20 years old – fluoride varnish • For members up to 20 years old – nitrous oxide	• No co-pays for dental services • For members 21 years and older - one additional dental cleaning per calendar year • SmileMD mobile anesthesiologists services for children and adults	• No co-pays for dental services • For members 21 years and older - one additional dental cleaning per calendar year • For pregnant members - two additional cleanings per calendar year (up to three per calendar year during pregnancy) • For children needing surgical dental procedures – mobile anesthesiology services available • Members with periodontal disease who have obtained scaling and root planning – may receive up to two periodontal maintenance services once per 12 months up to 24 months	• No co-pays for dental services • Two exams and cleanings per calendar year

Value-added services

These services are provided in addition to the vision services described on page three



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Vision care

						
• No co-pays for vision services • For members 21 to 50 years old with diabetes – two eye exams and one glaucoma screening every 12 months • \$150 toward the purchase of contact lenses per calendar year	• No co-pays for vision services • For members up to 21 years - \$100 towards purchase and fitting for contact lens or eyeglasses per calendar year • For members 21 to 59 years - \$100 towards purchase and fitting for contact lens or eyeglasses per calendar year	• No co-pays for adults on exams or eyewear • For members up to 20 years in age and 60 years and older - \$50 toward for contact lenses and \$50 for contact lens fitting per calendar year • For members 21 to 59 years in age– \$50 towards for contact lens and \$50 towards for contact lens fitting every two calendar years	• For members up to 21 years - \$100 toward contacts and lens fitting per year • For members 21 to 59 years - \$100 toward contacts and lens fitting every two years • For members with diabetic diagnosis – special screenings	• No co-pays for vision services • One eye exam every 12 months • For members 21 to 59 years - up to \$200 for one pair of eyeglasses (frames and lenses) or contact lenses per calendar year	• Members pay \$0 for a vision exam, glasses, frames, and lenses every 12 months, for all ages • Up to \$150 for contact lenses for members ages 18 and younger • Access to Frames Plus eyewear selection at no cost	• No co-pays for vision services • \$150 toward the purchase and fitting of contact lenses per calendar year • One eye exam every 12 months • \$25 benefit towards eye glass frames & lenses once every 12 months (you may choose contact lenses instead of glasses)

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Value-added services

These services are provided in addition to the transportation services described on page three

Transportation

- Up to 30 round trip or 60 one-way rides qualifying non-medical trips, such as county caseworker meetings to manage your eligibility and WIC appointments, grocery stores, food banks, work/job training less than 30 miles away from a member's home per calendar year - Unlimited additional trips for chemotherapy, radiation, dialysis, or prenatal and postpartum appointments - Unlimited trips for medical services for members who utilize a wheelchair - Public transportation options available such as bus passes - Mileage reimbursement for members and family members for approved trips	- Up to 30 round trip or 60 one-way trips to provider appointments, grocery stores, food banks, county caseworker meetings to manage your eligibility, pregnancy classes, WIC appointments, and more less than 30 miles from a member's home - Uber gift card for eligible members to help with transportation needs	- Up to 15 round trip or 30 one-way trips that are less than 30 miles from the member's house per calendar year for appropriate health related services, - Additional transportation may be available for members enrolled in Buckeye case management programs - Bus passes are available for appointments (quantity limits defined by county specific rules) - Ridshare services, like Uber/Lyft, may be available when another transportation provider is unable to fulfill a transportation request	- Up to 15 round trips or 30 one-way trips that are less than 30 miles from the member's house per calendar year for non-medical uses include a variety of transportation options that CareSource offers to make travel easier, including: - County caseworker meetings, WIC appointments. - Members may also receive rides, specifically for food-related needs. This benefit can be used for milk banks, grocery shopping, and food pantry visits. - Members may receive bus passes, or they can be reimbursed for mileage if they drive themselves or are driven by a family member.	- Up to 15 round trip (30 one-way trips) up to 30 miles for non-medical transportation per year to locations such as social support groups, wellness classes, WIC and SNAP appointments, and food banks. This benefit also offers transportation to locations providing social benefits and community integration for members such as community and neighborhood centers, parks, recreation areas, and churches. - Up to 15 round trip or 30 one-way trips that are less than 30 miles from the member's house per calendar year to appointments including: medical, behavioral health, dental, vision,	- Up to 15 round trips or 30 one-way provider trips that are less than 30 miles from the member's home. Benefits also include non-medical trips to the grocery store, food bank, county caseworker meetings to manage your eligibility and WIC - Unlimited trips for pregnant women, children under one year old, and members who use a wheelchair - Members can choose services through Uber or Lyft - Mileage reimbursement to cover any approved trip if the member drives themselves or gets a ride from a friend - Free bus passes	- Up to 15 round trip or 30 one-way trips to and from your PCP, WIC, pharmacy, or other participating healthcare or behavioral health care providers, and county caseworker meetings to manage your eligibility - Unlimited trips for pregnancy, prenatal, post-partum, WIC appointments, Neonatal Intensive Care Unit (NICU) and well visits for children younger than one year - Mileage reimbursement is available for transportation to provider visits - Transportation for food resources – to a food bank, food pantry and grocery store for curb side pick-up (this counts toward the trip)



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Transportation

						
• Additional transportation may be available for members in AmeriHealth care management programs • Member can choose services through Uber or Lyft			• If no other option is available, rides can also be arranged through Lyft to make sure members can still get where they need to go. • Trips for sick visits are available on the same day. • Members who are part of CareSource care management program or Life Services may qualify for additional transportation support tailored to their needs. • There are unlimited trips available for: • Dialysis appointments Prenatal, postpartum care, parents to visit their child in the Neonatal Intensive Care Unit (NICU) • Members who require a wheelchair van (These trips do not count toward the annual trip maximum) • Hospital admission/discharge	outpatient and residential BH services. Intensive Outpatient treatment (IOP), and for parents to visit their child in the NICU or BH residential or inpatient facility (Additional trips may be available for members enrolled in Humana case management programs) • Unlimited trips for members living with chronic conditions that require in-person treatment, including dialysis, radiation, chemotherapy, diabetes management, urgent care, organ transplant care, wound care, prenatal and postpartum doctor appointments, available up to 12 months postpartum. • Unlimited trips for prenatal and postpartum trips up to	• Easy ride scheduling and trip tracking with the transportation app • Unlimited trips allowed for dialysis, radiation treatment, chemotherapy, and transportation from hospital to home. (These trips do not count toward the annual trip maximum) • Unlimited bus passes for parents or guardians of infants in the Neonatal Intensive Care Unit (NICU)	maximum of 15 round trip or 30 one-way trips) • Additional trips allowed for critical care trip types including dialysis, chemo/radiation, wound care, pregnancy, substance abuse. (This does not count toward the trip maximum of 15 round trips or 30 one-way)



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Transportation						
			• Child Wellness Appointments • Appointments under EPSDT • Pediatrician	• 12 months to doctors' appointments • Members can choose services through Lyft • Bus passes available for members who prefer mass transit.		

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Value-added services

These services are provided in addition to the other health and wellness services described on page three

Health and wellness programs

• Access to a housing coordinator to identify local resources for safe and stable housing and up to \$750 for emergency housing for pregnant and postpartum families • Mobile Wellness and Opportunity Center to deliver supports, education, and services across the state • Food as medicine – up to 168 meals per member to support various health needs ○ For members with diabetes – two meals per day for 12 weeks; must enroll in nutritional counselling (once per year max) ○ For pregnant members – two meals a day for up to 14 days; may include up to four	• Housing and Employment Navigator to help with your needs • Up to \$100 towards childcare for eligible members who enroll in an employment support program • Post discharge meals: home-delivered, medically tailored meals to eligible members • Eligible members will be able to receive a no-cost laptop to help with employment and educational pursuits • Anthem will provide up to 24 hours of virtual tutoring services in all subjects including language arts, math, science, social services, and foreign languages • Cover the cost of employment certifications for eligible members who	• Smoking Cessation program • 10 healthy, home-delivered meals following acute inpatient hospital or nursing facility stay for eligible members with a chronic condition • Education supports: ○ GED Testing ○ SAT and ACT prep support • Buckeye Works - employment support to connect members with employment opportunities and career paths • Buckeye Healthy Homes – Community Program only available in certain counties: for eligible families with Buckeye Children with chronic asthma to receive home materials and supplies to improve air quality and reduce	• For members 14 years and older - receive help through CareSource Life Services®. A certified life coach can provide support with: ○ Finding full-time employment opportunities, job application assistance, interview coaching, and post-employment supports (JobConnect™) ○ Food assistance ○ Transportation assistance (including pre- and post-employment supports) ○ Housing resources and support ○ Education and training, and budgeting assistance ○ For members 18 and over who have not graduated from high	• Up to \$250 per year to pay for mortgage or rent during emergency • For members 14 years and older up to \$50 per quarter (up to four times a year) reimbursement for childcare expenses for caretakers who are seeking employment • 14 pre-cooked home-delivered meals that can be stored in the refrigerator following an inpatient or residential facility admission up to 4 times per year • For members 16 years and older – GED test preparation assistance • For members 13 years and older- a Tobacco & Vaping Cessation Coaching program	• Housing navigator to support members in unstable housing, identification of housing options, and assistance with housing applications • Molina Help Finder program to help find services close to members including food assistance and more • Access to up to 56 home-delivered, nutritionally tailored meals over four weeks when members transition between settings or experience a significant change in condition • Up to six months of Weight Watchers® Online at no cost • Molina Kids' Corner to get children excited about fitness and healthy habits and get them	• Housing Navigator to provide support by assessing the housing needs and preferences of members with unstable housing, identifying qualifying housing options, and assisting with the housing application process • For pregnant members - meals delivered post discharge from hospital for up to 14 days • Findhelp program to help you find services that are close to you. Find food assistance, help paying bills, and other resources • Diabetes self-management education • Dr. Chat – Connect to a doctor via a mobile app



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Health and wellness programs

family members; must have documented food insecurity; may be used up to two times in a 12-month period - For members post-discharge, including behavioral health admissions – one meal per day up to 14 days with documented food insecurity - For members 18 to 64 years - WW®* (Weight Watchers) membership at no cost for six months - Coaching and vouchers to take a high school equivalency exam at no cost - Up to \$75 per member for school uniforms and supplies - Access to a virtual physical health appointment with access to a provider in 15 minutes in most cases	are interested in obtaining them - Eligible members will receive access to Substance Use Disorder Recovery Support Program, a mobile platform that provides daily motivations, check-ins, peer support, counselor messaging, care plan reminders, goals, journals, high-risk location alerts, and content to support ongoing recovery - Eligible members will receive access to Emotional Well-being Resources, a web and mobile online community designed to help members cope with emotional health issues such as depression, anxiety, stress, insomnia, and managing drugs or alcohol - Tobacco cessation services, including tobacco and vaping	asthma triggers (up to maximum annual plan funding level) Members will receive \$25 for enrolling in program, paid through My Health Pays. Buckeye Front Steps – food insecurity home delivered meals program and post discharge meals	school or earned their GED, and are working with a Life Service's Life Coach, the member will earn \$50 once they provide proof of earning their GED. - Resources to support goals are available on case-by-case basis - Up to \$500 per family for social determinants of health related, non-covered services related to transportation, accessibility equipment, medications, housing, utility, employment, and food access, based on individual circumstances. - WW (formerly Weight Watchers) - up to 12 weeks of digital WW free for members with a diagnosis of high blood pressure, diabetes, or obesity (body mass index > 30)	- Up to \$200 per year for hypoallergenic pillowcases, and mattress covers and/or an air purifier - Members aged 4-18 can receive reimbursement of up to \$150 annually for participation in structured activities such as: YMCA, Swim Lessons, Computer Coding Classes, Music Lessons. - For members aged 6-18 – one sports physical per year - Up to 3 grocery boxes and 3 counselling sessions for members with chronic conditions - Up to 3 grocery boxes and 3 counselling sessions for high-risk pregnancy - Members aged 18 and older who participate in Humana's Workforce Development Program can receive up to \$200 for a job	involved in their own healthcare - Mpowered by You tools to keep you on track - Molina Member Works job coaching and support program - Diabetes support though no-cost glucometers, delivered to your door - Access to Psych Hub, which is a library of mental health educational videos, and screening assessment tools - Amazon Prime for three months at no cost, to get everyday items and health essentials delivered free to your door	Live and Work Well member resource for well-being. Tool for behavioral health, Employee Assistance Program, work-life, or wellness benefits



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Health and wellness programs						
						
• Rapid Response Outreach Team to help members get needed supplies, community supports schedule appointments, and more • Health education materials and interactive tools • Access to Wider Circle, a neighborhood-based Peer to Peer program that empowers members of the same community, through in-person and virtual settings to live happier, healthier lives • No cost for home health aid training and education, and certification. • Asthma bundle for members under the age of 18 with a diagnosis of asthma to support a healthy home environment	counselling and FDA-approved medications • Eligible members will receive \$100 to purchase over the counter products online or in-store		• Kids wellness programs that focus on childhood obesity • Healthy Body Healthy Me™ Program for adult obesity	training certificate, license, work clothing, or gear		



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Value-added services

These services are provided in addition to the other incentives to strengthen health and well-being described on page three

Incentives to strengthen health and well-being

• CARE Card - Earn rewards on a reloadable gift card by doing things that help you stay healthy including: Receive up to \$250 per member year for completing healthy activities including • \$25 reward for new members who complete their health risk assessment within 90 days of enrollment • \$25 reward for members to complete their health risk assessment annually • \$25 reward per calendar year for completing well child visit 12 to 21 years • \$50 per visit for completing a postpartum	• The Anthem Healthy Rewards member incentive program earn rewards by completing the following activities: ○ \$25 reward for diabetic retinal exam ages 18-75 (1 per 12 months) ○ \$50 reward for diabetic A1c screening ages 18-75 (1 per 12 months) ○ \$10 reward per six months for asthma management exam ages 6+(1 per 6 months) ○ \$20 Smoking cessation initiation ages 14+(1 per 12 months) ○ \$20 Smoking cessation completion ages 14+(1 per 12 months)	• My Health Pays Program - earn rewards by completing the following healthy activities: ○ For members 3 to 11 years - \$75 reward for an annual well care visit ○ For members 12 years and older - \$25 reward for an annual well care visit ○ For members six months and older - \$20 reward for getting an annual flu vaccine	• For members 18 months through 17 years old receive CareSource MyKids Incentives: ○ For three through 17 years - \$20 reward for routine dental exam (\$10 reward per exam) ○ For 18 through 30 months - \$30 reward for well child visit (Earn \$10 each visit up to three times) ○ For three through 17 years - \$50 reward for well child visit ○ For four through six years - \$20 reward for well child vaccines (DTaP, IPV, MMR, and Varicella - given as a series) ○ For 11 through 17 years - \$15 reward for well child vaccination (DTaP) ○ For 9 through 17 years - \$30 reward for well child	• \$20 reward for flu vaccination • \$25 reward for chlamydia screening • For female members 40 years and older - \$50 reward for breast cancer screening • For female members 21 years and older - \$50 reward for cervical cancer screening • For members 45 years and older - \$25 reward for colorectal cancer screening • \$5 reward for downloading Humana's mobile Go365 application and completing the registration • \$15 reward for follow up after high intensity care for substance use disorder • \$25 reward for follow up within 7 days after discharge for	• \$50 gift card for members who successfully complete their GED or high school equivalency test, plus job coaching • Up to \$100 in rewards per year for attending Molina's Member Advisory Council Meetings • Members newborn to 15 months who complete 6 well-child in the first 15 months of life receive \$100 reward. • Members three to 17 years receive \$25 reward for completing at least one well- child visit during the calendar year • Members 18 to 21 years receive \$20 reward for completing at least one well-care visit	• Healthy First Steps Rewards for going to prenatal, postpartum, and well childcare visits; receive \$20 gift card for signing up and earn up to eight rewards • Discount and rewards on health and wellness items and receive monetary incentives for completing health and wellness activities or membership events including: ○ \$50 reward for breast cancer screenings ○ \$50 reward for cervical cancer screenings ○ \$25 reward comprehensive diabetes care - eye exam ○ \$25 reward comprehensive diabetes care - blood sugar control (A1c test)



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Incentives to strengthen health and well-being

appointment within seven to 84 days of delivery - For female members 21-64 - \$25 reward for completing a cervical cancer screening - For female members 40-74 \$25 reward for completing a breast cancer screening - For members 22 years and older - \$25 reward per calendar year for completing annual well visit \$25 reward per calendar year for completing each well child visit newborn to 15 months \$25 reward per calendar year for completing well child visit 16 to 30 months \$25 reward for metabolic testing for members aged	\$50 Adult wellness visit ages 22+(1 per 12 months) \$40 Follow-up after ED visit for mental health ages 6+(1 per 12 months) \$40 Follow-up after ED visit for alcohol or substance use ages 13+(1 per 12 months) \$10 Well child visits ages 0-15 months (6 per member) \$10 Well Child visits ages 15-30 months (2 per member) \$10 reward for child lead screening ages 0-1 (until 2nd birthday – 1 per members) \$25 reward for breast cancer screening ages 40-74 (1 per 24 months) \$20 reward for cervical cancer screening ages 21-64 (1 per 369 months)		vaccination (HPV two shot series) - For 11 through 17 years - \$10 reward for well child vaccines (meningococcal) - For 18 months through 17 years - \$25 reward for yearly flu shot - For 18 months through 17 years - \$10 reward for ADHD follow-up visits within 30 days of initial prescription (only if diagnosis is applicable) - For 18 months through 17 years - \$20 reward for ADHD follow-up visits within 10 months (ADHD diagnosis required) (Earn \$10 each visit up to two times) - For two through 6 years - \$10 for lead screening MyHealth Rewards for adults:	behavioral health diagnosis - For members nine to 13 years – Up to \$30 reward for HPV vaccine \$20 reward for Health Risk Assessment for new members - For diabetic members 18 years and older: \$25 reward for retinal eye exam \$25 reward for diabetes (HbA1c) screening - For members 13 years and older: \$25 reward for enrollment in tobacco & vaping program \$25 reward for completion of tobacco cessation program - For members up to 15 months old – up to \$60 reward for well child visits - For members 16 to 30 months – up to	during the calendar year - Female members ages 50-74 receive \$75 reward for completing a breast cancer screening during the calendar year - Female members ages 21-64 receive \$50 reward for completing a cervical cancer screening during the calendar year. - Member ages 12-17 receive \$100 reward, when they were screened for tobacco cessation counseling intervention if identified as a tobacco user. - Members ages 21-24 receive \$25 reward, when they were recommended for routine chlamydia screening and at least one test for chlamydia during the the calendar year.	\$25 reward kidney disease check \$25 reward chlamydia screening \$50 reward child immunization status (had all required) \$50 reward immunizations for adolescents \$25 reward lead screening for children \$25 reward well child visits \$25 reward Member Advisory Council meeting attendance \$280 reward completion of tobacco cessation program



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Incentives to strengthen health and well-being

1-17 using antipsychotic medication \$25 reward for annual flu shot \$25 for each completed prenatal visit (up to seven visits) \$25 reward for each Member and Family Advisory meeting attended \$25 reward for completion of health education activities on the mobile gaming application	\$10 reward for chlamydia screening \$20 reward for smoking cessation initiation and \$20 reward for completion \$25 reward for childhood and adolescent wellness visit ages 3-21 (1 per 12 months) \$25 reward for annual dental visit \$25 reward for seven-day follow-up after behavioral health discharge ages 6+(1 per 12 months) \$10 reward for metabolic testing for members using antipsychotic medication \$25 reward for completion of childhood immunization series ages 0—1(1 reward per member until 2nd birthday: DTaP, IPV, MMR, HiB,		\$50 reward for yearly physical exam - For members 20 and older - \$10 reward for cholesterol exam \$75 reward for diabetes screening bundle (HbA1c, retinal screening, micro albumin) \$40 reward for routine dental exam (\$20 reward per exam) \$25 reward for yearly flu shot \$10 reward for Tdap vaccine - For females 65 years and older - \$20 reward for bone density screening - For females 18 to 24 years - \$25 reward for chlamydia screening - For 18 to 26 years - \$30 reward for HPV vaccines (three shot series) - For females 21 to 64 years - \$40 reward for Cervical Cancer Screening	\$20 reward for well child visits - For members 3 years and older – up to \$25 reward for annual wellness visit	Members age 18-64 receive \$75 reward, when they initiated SUD Treatment through an inpatient SUD admission, outpatient visit, intensive outpatient encounter, telehealth visit, or medication treatment within 14 days a new SUD episode.	



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Incentives to strengthen health and well-being						
	Hep, VZV,PCV,HepA, RV,Flu) ○ \$50 prenatal care visit (1 per pregnancy) ○ \$50 postpartum care visit (1 per pregnancy)		○ For females 40 to 74 years - \$25 reward for Breast Cancer Screening • For members 45 and older - colorectal screen options: ○ \$100 reward colonoscopy (once every 10 years) ○ \$75 reward flexible sigmoidoscopy (once every five years) ○ \$75 reward computed tomography (CT) colonography (once every five years) ○ \$50 reward fecal immunochemical test (FIT) test (DNA test once every three years) ○ \$25 reward fecal occult blood test (yearly)			

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Value-added services

These services are provided in addition to the other prenatal and postpartum health incentives described on page three

Prenatal and postpartum health incentives

- Members have access to the pregnancy care program Bright Start® to help schedule appointments, connect to community resources, prenatal education and coaching, text messaging and connections to additional programs - Up to \$175 CARE card rewards for prenatal visits (\$25 for each up to seven visits) \$50 reward per visit for completing a postpartum appointment with seven to 84 days of delivery - Keys to Your Care® - an interactive maternity texting program that provides prenatal education, coaching, and reminders for appointments	- For prenatal, postpartum, and well child visits: \$50 reward for 1st prenatal visit \$50 reward for one postpartum visit incentive \$10 for well-baby/well child incentive (per visit, up to eight) - Up to two baby essential items from customized catalogue for eligible members - Prenatal, postpartum, and well-baby education for all pregnant members - Up to \$75 worth of free diapers shipped to their home - Up to \$30 of baby food for eligible members	- Healthy Baby Program: \$25 for completing a Notification of Pregnancy form within the first trimester \$10 per visit for completing infant well care visits prior to 15 months old (max earn \$60) \$10 per visit for completing infant well care visits between 16 and 30 months (max earn \$20) \$40 for a postpartum visit between seven to 84 days after delivery \$40 for completion of a prenatal visit within the first trimester of pregnancy	- Two meals per day up to 14 days with documented food insecurity to support postpartum nutrition - For members age up to 18 months old - \$415 for CareSource MyKids Rewards: \$75 for first prenatal visit \$50 for fifth and twelfth prenatal visits \$60 for postpartum visits completed between seven to 84 days after delivery - For members newborn through 17 months - Up to \$130 for seven well-baby visits - For members 12 through 23 months old - \$50 for lead screening - Assistance for new or expectant	- Members participating in the HumanaBeginnings™ program may receive one convertible car seat or portable crib per pregnancy, per child - Up to \$100 in rewards per pregnancy for pregnant members who complete prenatal visits (\$10 per visit for ten visits) \$50 in rewards for postpartum females who complete one postpartum visit seven to 84 days after delivery per pregnancy	- For members who are pregnant – up to \$250 in gift cards for timely prenatal, postpartum, and well child visits \$50 for going to your first prenatal visit in your first trimester \$100 for going to your postpartum visit seven to 84 days after your baby is born. \$100 in gift cards for completing all six well child visits before the baby turns 15 months old - Community Baby Showers in each region, providing new kits and raffles for baby care essentials - Members who are pregnant or who recently gave birth	Wellhop for mom and baby to connect with a community of moms Healthy First Steps to get extra support and rewards to keep you and your baby healthy \$20 gift card for postpartum and well child visits Text4Baby to get helpful tips and links to free health and wellness items for you and your baby \$50 gift card for prenatal visits



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Prenatal and postpartum health incentives						
- Food is Medicine for pregnant members – two meals a day for up to 14 days; may include up to four family members; must have documented food insecurity; may be used up to two times in a 12-month period - Pregnant members can receive up to three dental cleanings each year. - Portable crib and safe sleep education through Cribs for Kids - Bright Start® Beginnings Bundle to provide essential items for a new baby, including items to support a safe sleep environment and postpartum support. - Up to \$750 towards housing-related expenses in emergency situations for pregnant members			mothers to get a breast pump		can get a \$100 gift card reward after attending a qualifying educational maternal/child event	



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Value-added services

These services are provided in addition to the other application or online services described on page three

Application or online services

• <u>Member portal</u> and mobile apps to help monitor members' health including care and medicines, view your digital member ID card, access your account and more • Mobile gaming application to support health education and link to member benefits • Keys to Your Care® - an interactive maternity texting program that provides prenatal education, coaching, and reminders for appointments • Access to WebMD ignites quizzes and tools to learn more about your health	• Member portal and mobile apps to help monitor your health including care and medicines • CHES Health - implement the eRecovery, eTherapy, and eIntervention solutions to support the treatment and recovery of Ohio Medicaid members with or at-risk of developing substance use disorder • Community Resource Tool to assist in finding referrals to community services and programs • Sydney - member portal and app that provides access to ID card, reminders, rewards, and more	• Member portal and mobile apps to help monitor your health including care and medicines • <u>Secure Member Portal</u> to access copies of member ID card and check rewards • <u>Wellframe Care App</u> - Members in Care Management • <u>Find A Provider</u> (online search tool) • <u>myStrength</u> – confidential online cognitive behavioral therapy program. • On-demand crisis texting support through Crisis Text Line, a national organization providing professional and confidential, 24/7 texting support to members in crisis • <u>Krames Health Library</u> - members	• Member portal and mobile apps to help monitor your health including care and medicines • <u>CareSource MyLife</u> lets you view plan benefits, earn and track rewards, access member ID cards, and get support tailored to you. • Visit with a provider 24/7 through <u>Teledoc</u> wherever you are. There are even mental health providers available 7 days a week. This service at no cost to you. • <u>MyHealth</u> is an interactive tool to help set and track health and wellness goals. • <u>MyStrength</u> is provided platform to help deliver personalized wellness, mental health, and self-management tools that can help you better understand your health, take action, and more easily access the support and care you need • <u>MyResources</u> tool that helps you find free or low-cost programs and support for food, shelter, school, work, and more • Get access to health and well-being topics, quizzes, and more with the <u>Interactive Health Library</u> • Medicaid members who qualify for the Federal Lifeline Program, will	• Member portal and mobile apps to help monitor your health including care and medicines • Go365 for Humana Healthy Horizons rewards program • Members that qualify for the Federal Lifeline program, will be eligible to receive a free smartphone with monthly talk minutes, text, and data. • Humana Community Navigator for accessing networks for social service and community-based organizations, including access	• Member portal and mobile apps to help manage your health including care and medicines • <u>Housing & Community Assistance Through Molina Help Finder</u> to gain access to services and supports near you • Medicaid members sign up for a phone plan via the federal Lifeline program, Molina will provide the member with a 6.5" Android smartphone, if the member does not already have a phone to use. • My Molina app - access your ID card, online risk assessments, health reminders, health records, mobile chat, and more	• Member portal and mobile apps to help monitor your health including care and medicines • <u>Text4Baby</u> UnitedHealthcare® app - download the UnitedHealthcare app for free on the App Store® and Google Play • <u>Dr. Chat</u> mobile app - connect to a doctor wherever you are • <u>Live and Work Well</u> - find articles, self-care tools, caring providers, and other mental health and substance use disorder resources • <u>OnMyWay</u> - provides members with a resource to help make the move to independent living • <u>Findhelp</u> – social services search engine that helps you find referrals to



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Application or online services

		receive free access to our comprehensive online Health Library	receive assistance via a partnership with Pulsrx to streamline the enrollment process and a free Android phone	to food, jobs, housing, and childcare. • Support for member caregivers to locate services and access available resources • Access to the HumanaBeginnings program that advises expectant mothers on how to best care for themselves during pregnancy as well as provides support and guidance from experienced maternity-registered nurses • KidsHealth, web based pediatric educational content, including health videos and	• Transportation Trip Management mobile app	programs and services • Myuhc.com/CommunityPlan member portal to help monitor your health including care and medicines • UnitedHealthcare mobile app to help monitor your health, including care and medicines



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Application or online services						
				literature, related to the development from before birth through the teen years, content available to parents and children		

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Value-added services

These services are provided in addition to the other telehealth services described on page three

Telehealth

Telehealth						
Access to a board-certified medical provider via telemedicine platform at no cost to members. Healthcare providers can help 24/7/365 for over 80 common conditions including, cold or flu, rash, allergies, or sinus problems and more.	Telehealth services available when medically necessary	Telehealth services available	If your providers offer telehealth services, they are covered! Visit with a provider 24/7 through Teledoc wherever you are. There are mental health providers available 7 days a week. This service is at no cost to you.	Doctor on Demand provides members 24/7 virtual care services from board-certified providers, psychiatrists, or therapists	24/7 virtual urgent care and behavioral health support through Teladoc	Telehealth provider to speak to a medical and behavioral health professional

Value-added services

24-hour medical advice line

24-hour medical advice line						
1-833-625-6446 1-833-889-6446 (TTY)	1-844-430-0341 (TTY: 711)	1-866-246-4358 (TTY: 711)	1-866-206-0554 (TTY: 1-800-750-0750 or 711)	866-376-4827 (TTY: 711)	888-275-8750 (English) 866-648-3537 (Spanish) 866-735-2929 (TTY)	1-800-542-8630, TTY: 1-800-855-2880



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Appendix

Early and Periodic Screening, Diagnostic, and Treatment (EPSDT): EPSDT services, also known in Ohio as Healthchek, is a comprehensive benefit package for individuals younger than age 21 who are covered by Ohio Medicaid, including those covered by Medicaid Managed Care Organizations. The purpose of EPSDT is to discover and treat health problems early and provide further diagnoses and treatments if necessary to ensure younger individuals have the best health and development possible. Under EPSDT, service limitations described in this document may be exceeded based on medical necessity with prior authorization.

Transportation Services: Transportation services are paid for by the of Ohio Medicaid's Managed Care Organizations and County Department of Job and Family Services Non-Emergency Transportation (NET).

Pharmacy Benefits: The Single Pharmacy Benefit Manager (SPBM) vendor, Gainwell Technologies, is responsible for all pharmacy services with the exception of in-office physician administered drugs. The Managed Care Organizations are responsible for in-office physician administered drugs. To learn more information about your pharmacy benefits, please visit <https://spbm.medicaid.ohio.gov/>.

Behavioral Health Services: The OhioRISE program helps meet the needs of children and youth with complex behavioral health and multi-system needs. Learn more at <https://managedcare.medicaid.ohio.gov/managed-care/ohiorise>. Selection of your managed care organization does not affect your OhioRISE eligibility or enrollment.

Ohio Medicaid's Managed Care Organizations

- [AmeriHealth Caritas Ohio, Inc.](#)
- [Anthem Blue Cross and Blue Shield](#)
- [Buckeye Community Health Plan](#)
- [CareSource Ohio, Inc.](#)
- [Humana Healthy Horizons in Ohio](#)
- [Molina Healthcare of Ohio, Inc.](#)
- [UnitedHealthcare Community Plan of Ohio, Inc.](#)

This edition of the Health Plan Comparison reflects benefits provided by the managed care plans as of November 14, 2023. If you have any questions about the benefits that are available from each plan, please reach out directly to the managed care plan you're interested in.