



Department of
Medicaid

Mike DeWine, Governor
Jon Husted, Lt. Governor

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OHIO DEPARTMENT OF MEDICAID
OHIO MEDICAID CONSUMER HOTLINE
505 SOUTH HIGH STREET
COLUMBUS OH 43215

**If you need assistance with this
letter, contact us.**

**Ohio Medicaid Consumer Hotline:
(800) 324-8680**

**Monday - Friday: 7 AM to 8 PM and
Saturday: 8 AM to 5 PM**

www.ohiomh.com

<mail_name>
<mail_address_1>
<mail_address_2>
<mail_city>,
<mail_state>
<mail_zip>-
 <mail_zip4>

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<recip_case_num>

**<ATTN: Authorized Representative for> <first_name_recip>
 <last_name_recip>**

MEDICAID MANAGED CARE DISENROLLMENT NOTICE

Important information about your Medicaid benefits

You are being disenrolled from your Medicaid Managed Care plan.

Your managed care coverage is changing.

<first_name_recip>, this notice is to inform you that you have been disenrolled from managed care. You still have Medicaid coverage however, your enrollment with <AssignedManagedCarePlan> will end on <PMPenddate>. You are being disenrolled because you are no longer eligible for Ohio's managed care program. <AssignedManagedCarePlan> will cover your Medicaid benefits through <PMPenddate>.

You will have traditional Medicaid.

- You will transition to traditional Medicaid for your Medicaid benefits once your <AssignedManagedCarePlan> enrollment ends on <PMPenddate>. Traditional Medicaid will begin <MedicaidDate>. You will soon receive a paper medical card in the mail to present to your health care providers.
- If you regain managed care eligibility within the next 90 days, you may be re-enrolled back in <AssignedManagedCarePlan>.

Who should I call if I have questions?

- If you have questions about your disenrollment call the Ohio Medicaid Consumer Hotline at 1-800-324-8680. Choice

counselors are available Monday through Friday 7:00 a.m. to 8:00 p.m. and Saturdays 8:00 a.m. to 5:00 p.m. They can help explain why you were disenrolled from your managed care plan and your current Medicaid coverage and answer questions you may have about your providers, such as doctors.

- If you have any upcoming medical appointments, surgeries, or are receiving services such as therapy, call your health care provider to let them know that your Medicaid coverage has changed.
- If you also have Medicare and have questions about that coverage, call 1-800-Medicare (800-633-4227) 24 hours a day, seven days a week. TTY users should call 1-877-486-2048. They can explain your options of enrolling in a Medicare plan, Medicare open enrollment, and assist you with the “Extra Help” Medicare program to help with prescription drug costs.