



Department of Medicaid

2024 MANAGED CARE PLAN COMPARISON

Choosing a health insurance plan that works best for you and your family is important.

One thing to think about before you decide is how well the different plans provide health care and services to their members. The star ratings show how Ohio Medicaid’s health insurance plans compare in key performance areas.



MCO Report Card Measures

Independent Evaluation

Contains Member Perception of Plan Performance

Access to Care	Member Experience	Quality of Care	Ease of Using Plan
<ul style="list-style-type: none"> • Being able to use health care services when you need them to achieve the best health outcomes 	<ul style="list-style-type: none"> • Members’ experiences with the MCO 	<ul style="list-style-type: none"> • How well the healthcare services received met member expectations 	<ul style="list-style-type: none"> • Practices or measures that simplify and streamline administrative tasks, reducing paperwork and bureaucracy • Member perception of customer service



Department of Medicaid



MEDICAID HEALTH PLAN REPORT CARD

Independent Evaluation

Contains Member Perception of Plan Performance

PLAN NAME	Independent Evaluation		Contains Member Perception of Plan Performance	
	ACCESS TO CARE	MEMBER EXPERIENCE	QUALITY OF CARE	EASE OF USING PLAN
AmeriHealth Caritas	★★★★☆ (3.5)	★★★★☆ (3.0)	★★★★☆ (3.0)	★★★☆☆ (2.5)
Anthem	★★★☆☆ (2.5)	★★★★☆ (3.5)	★★★★☆ (3.0)	★★☆☆☆ (1.5)
buckeye health plan.	★★☆☆☆ (2.0)	★★★★☆ (3.5)	★★★★★ (4.0)	★★★★★ (4.0)
CareSource	★★★★☆ (3.0)	★★★★★ (4.0)	★★★★★ (4.0)	★★★★★ (4.0)
Humana	★★★☆☆ (2.5)	★★★★☆ (3.0)	★★★★☆ (3.5)	★★★★☆ (3.0)
MOLINA HEALTHCARE	★★★★★ (4.5)	★★★★☆ (3.5)	★★★★★ (4.0)	★★★★☆ (3.5)
UnitedHealthcare Community Plan	★★★★☆ (3.0)	★★★★☆ (3.5)	★★★★☆ (3.5)	★★★★☆ (3.0)



Have Questions?
 We are here to help!
 Consumer Hotline: 800.324.8680

Looking for more information? Click on the plan logo to view each plan's website, a list of doctors and pharmacies in network, and medication prices.