



**All of Ohio Medicaid’s Next Generation managed care plans provide an array of value-added benefits such as:**

- Nurse advice line, available 24 hours a day, 7 days a week
- Care management to help you coordinate your healthcare
- Transportation to and from certain healthcare appointments
- No or lower co-pays for dental services, routine eye exams, and eyeglasses

See the table below for the Ohio Medicaid members in your family who were automatically assigned to <AssignedManagedCarePlan>.

**Who was enrolled in <AssignedManagedCarePlan>?**

- <AssignedRecipientName> <AssignedRecipientID>
- <AssignedRecipientName> <AssignedRecipientID>
- <AssignedRecipientName> <AssignedRecipientID>

**Important dates to remember:**

Every year from November 1-30, Medicaid conducts its annual open enrollment. It's the time of year when you can choose among seven person-centered health plans and select the one that best meets your health needs.

## To change your managed care plan or ask questions about your



**Visit the Ohio Medicaid Consumer Hotline Portal** at <https://members.ohiomh.com> where you can login and make a plan selection.



**Call the Ohio Medicaid Consumer Hotline at (800) 324-8680.** Representatives are available 7 a.m. to 8 p.m. Monday through Friday and 8 a.m. to 5 p.m. on Saturday. They can provide interpreters and explain this notice.



**See the Ohio Medicaid Next Generation Health Plan Comparison Guide** at <https://www.ohiomh.com/> for a comprehensive guide to the benefits that all plans must offer as well as the unique value-added services available from each individual managed care plan.

## To update your contact information:

Don't miss out on important information from Ohio Medicaid! Keep your contact information up to date by calling the Ohio Medicaid Consumer Hotline at 800-324-8680 or by accessing the Ohio Benefits Self-Service Portal at [ssp.benefits.ohio.gov](http://ssp.benefits.ohio.gov).