

Choose Molina Healthcare for your Medicaid plan and get extra benefits.



Molina puts you first!

You can count on us. With Molina Healthcare, you'll get no-cost healthcare and support that goes beyond the doctor's office. You'll keep all your current Medicaid-covered benefits. As a member of Molina Healthcare, you will also get these extra benefits:

A Health Plan Designed for You

- \$0 co-pay for your health visits.
- \$0 co-pay for our 24-hour Nurse Advice Line.
- \$0 co-pay for diabetes education classes, to build healthy habits that manage diabetes day to day.
- "At Your Service" membership to help you get all the right benefits.

Vision Care and Glasses

- \$0 co-pay for eye exam and standard frames & lenses every 12 months.
- Kids get up to a \$150 allowance for contact lenses every 12 months.
- "Ten plus Ten" frame option lets you waive the standard frame selection and opt for any frame.

Weight Watchers (WW®)

- Up to 6 months of WW® online at no cost when referred by your Molina Care Manager.
- A personalized weight management plan.
- Support from a Molina health coach to help you reach your goals.

About Molina Healthcare

Everyone deserves to feel their best. That's why Molina Healthcare was founded in 1980: To make it easy for moms, kids, families and seniors to receive quality care.

Today, Molina Healthcare serves about 5 million members across the country. We're dedicated to giving back to the community – After all, we live here too. And every day, we work to earn the trust you put in us.

You have a choice in your healthcare. To learn more about Molina Healthcare, call (866) 209-1126.



Call today to learn more about the benefits Molina offers.
(866) 209-1126 (TTY 711)

7 a.m. – 8 p.m. Eastern Time (ET)
Monday – Friday

[MeetMolinaOH.com](https://www.meetmolinaoh.com)

Current Molina Medicaid members can call Member Services at
(800) 642-4168 (TTY 711).

Call 7 a.m. to 8 p.m., ET,
Monday through Friday.



Dental Benefits

- \$0 co-pay for a cleaning and exam every 6 months, plus 1 extra cleaning during pregnancy.
- \$0 co-pay for other dental services:
 - Fillings
 - Crowns
 - X-rays
 - Root canals
- Extra periodontal maintenance services for eligible members.



Extras for Parents

- Members can select from 3 Molina Baby Bundles to best meet their baby's needs. Bundle options (\$125 value) include infant car seats, infant cribs and baby care essentials.
- Up to \$250 in gift cards for keeping you and your baby healthy.
- Molina Kids Corner, a healthy habits website for kids.



Amazon Prime

- 3 months of Amazon Prime, on us! *
- Fast, free delivery on hundreds of items to support your overall health & wellness.
- Convenient delivery of everyday items like diapers and groceries – right to your door.



Your Network

- Choose from over 45,000 providers in our network.
- \$0 co-pay for drop-in services at CVS/Pharmacy® MinuteClinic®.



Transportation

- 30 extra one-way trips each year for rides to the doctor, pharmacy, WIC[†], CDJFS[‡], and food resources like food pantries or grocery stores.
- On-demand rides with Lyft and Uber.
- Options like taxi or van service, all-day bus passes, and mileage reimbursement.
- Unlimited rides to prenatal and postpartum visits with your OB/GYN.[§]
- Unlimited rides to well-child visits for babies younger than one year old.
- Unlimited rides for members who use a wheelchair.
- Unlimited rides after a hospital discharge, dialysis, radiation treatment or chemotherapy.
- Unlimited rides if you must go 30+ miles away to a doctor.
- Transportation phone app with ride scheduling, trip reminders and real-time vehicle view.



Virtual Care with Teladoc®

- \$0 co-pay for 24/7 virtual urgent care from doctors for adult members.
- Get care by phone, video or the Teladoc® app from wherever you are.
- Urgent care doctors can treat non-emergency conditions like sore throats, flu & cold symptoms, and more.
- Get mental health support for depression, anxiety, relationship conflicts, and more.

[MolinaHealthcare.com](https://www.MolinaHealthcare.com)



[†] WIC: The Special Supplemental Nutrition Program for Women, Infants, and Children.

[‡] CDJFS: Your local County Department of Job and Family Services office.

[§] OB/GYN: Obstetrician-gynecologist. A doctor who specializes in reproductive health.

* Limit one member per household.



Personal Support

- Mental health and self-care video library you can use online, any time.
- Job coaching to help you find a great career.
- Molina Help Finder, an online search tool to find low- and no-cost services near you. Get help with housing, food, job training, financial support, and more.
- Housing specialists to help find and apply for housing options.
- \$50 gift card reward for completing the High School Equivalency Exam (formerly GED).
- Up to 56 nutritional meals delivered to your home, when referred by your Molina Care Manager.



Go Mobile

- No-cost smartphone, phone plan with unlimited talk and text, plus data and international calling.
- **MyMolina.com**, your 24/7 online connection to healthcare.
- My Molina phone app to find a doctor, view your ID card or call the 24-hour Nurse Advice Line.

Managed Care Organization Membership

Molina Healthcare is a managed care plan that works with the Ohio Department of Medicaid (ODM) to coordinate your Medicaid health benefits and your healthcare. Once you are determined to be eligible for Ohio's Medicaid program, ODM will enroll you into a managed care plan right away. ODM will send you a letter to tell you which managed care plan you were assigned to. It is important that you read the letter and decide if you want to keep the managed care plan you were assigned to or if you want to change to another plan.

Where can I get more information?

For more information about the managed care plans available and for help selecting a managed care plan, call the Ohio Medicaid Consumer Hotline at (800) 324-8680 (TTY 711) or visit www.ohiomh.com.

To learn more about Molina Healthcare, call (866) 209-1126 or visit MeetMolinaOH.com.

This flyer is only a summary of important information. Molina Healthcare can provide you a list of network providers, share information on how we pay our providers, and answer any other questions.

Here's what you need to know about joining an MCO

With all managed care plans, you get:

- All medically necessary Medicaid-covered services, including Healthchek services for individuals under age 21.
- A Molina Healthcare ID card that replaces your monthly Medicaid card.
- A 24-hour medical advice line to help you with your questions and concerns.
- A care team that includes you, your family, your doctor(s), your managed care plan and anyone else you want to help you make healthcare decisions.

Do I have to be in a managed care plan?

If you are an Ohio resident, you may be eligible for Medicaid benefits under any of the following groups:

- Aged, Blind, or Disabled;
- Covered Families and Children (including Healthy Start and Healthy Families);
- Children in Custody and Adopted Children;
- Breast and Cervical Cancer Project (BCCP) individuals;
- Medicaid eligible individuals enrolled in the Bureau of Children with Medical Handicaps (BCMHC) program; or
- Adult extension.

Most individuals on Medicaid must be in a managed care plan. Being in a managed care plan will not cause you to lose your Medicaid, WIC or other public assistance benefits. Choosing to be a member in a particular managed care plan is voluntary. It is your choice.

What is a Primary Care Provider (PCP)?

You must choose a primary care provider (PCP) from Molina Healthcare's network of providers. Your PCP is your personal doctor and will direct most of your healthcare needs or send you to other doctors (specialists) if needed. Your PCP will be listed on your ID card.

In-network providers

You will receive your healthcare services from Molina Healthcare providers. To find a network provider, you can call Member Services or visit MolinaProviderDirectory.com/OH.

You can also contact the Ohio Medicaid Consumer Hotline at (800) 324-8680 (TTY 711) or visit www.ohiomh.com.

Changing your provider

You can change your PCP as often as once a month if you need to. To change your PCP, you can call Member Services and ask for a change. The phone number is on your ID card.

Out-of-network providers

As a Molina Healthcare member, you must use network providers, facilities, and pharmacies to get covered services. The only time you can use an out-of-network provider is for:

- Emergency services.
- Services at federally qualified health centers or rural health clinics.
- An out-of-network provider Molina Healthcare has approved you to see.
- Behavioral health services provided through inpatient facilities.

If you are outside Molina Healthcare's service area and need non-emergency care, the provider must contact Molina Healthcare for approval before providing services. If you are outside the service area and need emergency care, you may go to any facility that provides emergency services.

Prescription Drug Coverage

As a Molina Healthcare member, all your pharmacy services are covered by Gainwell, Ohio Medicaid's Single Pharmacy Benefit Manager (SPBM). Drugs covered by the Ohio Medicaid pharmacy program are limited to those that are manufactured or labeled by companies participating in the Medicaid Drug Rebate Program. Drugs must also be dispensed by duly enrolled providers and are covered or prior authorized prescription, over-the-counter, or compounded medications. You must use only Gainwell network pharmacies to get medications under the pharmacy benefit. Call Gainwell Member Services at (833) 491-0344, TTY 711, 24 hours a day, 7 days a week for help.

Emergency services

Emergency services are services for a medical problem that you think is so serious that it must be treated right away. We cover emergency care in and outside of the county where you live. If you have an emergency, call 911 or go to the nearest emergency department (ED) or other appropriate setting. If you are not sure if you have an emergency, call your PCP. Molina Healthcare members can also call their PCP or the 24-hour Nurse Advice Line.

Changing your MCO

You can change to another plan for the following reasons only:

- It is still within the first three (3) months after enrollment,
- It is during annual open enrollment, or
- If the member is a child receiving Title IV-E federal foster care maintenance or is in foster care or other out of home placement, or
- For just cause.

You may ask ODM to end your membership at any time for certain reasons. If ODM decides that you meet one of these reasons, it will end your membership. Also, if there is something special about the care you need or how you get the care and your managed care plan is not able to provide it, you can ask to end your membership. ODM will give you more information about this.

Other formats

If you have any problem reading or understanding this or any other Molina Healthcare information, please contact Member Services at (800) 642-4168 (TTY 711) for help at no cost to you. We can explain this information in English or in your primary language. The information in other languages is at no cost to you. You can also get this information for free in other formats, such as large print, braille or audio. You can get this information in different languages, free of charge. Free aids and services, such as sign language interpreters and written information in alternate formats, are available to you. Call (800) 642-4168 (TTY: 711).

English	For free language assistance services, and auxiliary aids and services, call 1-800-642-4168 (TTY: 711).
Spanish Español	Para obtener servicios gratuitos de asistencia lingüística, así como ayudas y servicios auxiliares, llame al 1-800-642-4168 (TTY: 711).
Haitian Creole Kreyòl Ayisyen	Pou asistans lang gratis, epi èd ak sèvis oksilyè, rele 1-800-642-4168 (TTY: 711).
Ukrainian Українська	Для отримання безкоштовної мовної допомоги, допоміжних засобів та послуг телефонуйте за номером 1-800-642-4168 (TTY: 711).
Nepali नेपाली	भाषासम्बन्धी निःशुल्क सहायता सेवा र अतिरिक्त सहायता तथा सेवाहरूका लागि 1-800-642-4168 (TTY: 711) मा कल गर्नुहोस्।
Arabic العربية	اتصل على الرقم 1-800-642-4168 (الهاتف النصي 711) لتلقي خدمات المساعدة اللغوية المجانية والخدمات والمساعدات الإضافية.
Somali Soomaali	Adeegyada kaalmada luqadda, iyo qalabka kaalmada naafada iyo adeegyada, soo wac 1-800-642-4168 (TTY: 711).
Russian Русский	Для получения бесплатных услуг языковой помощи, а также вспомогательных средств и услуг, позвоните: 1-800-642-4168 (телетайп: 711).
Swahili kiswahili	Kwa huduma za usaidizi wa lugha bila malipo, vifaa vya usaidizi na huduma, piga simu kwa 1-800-642-4168 (TTY: 711).
French Français	Pour bénéficier de services d'assistance linguistique gratuits, ainsi que de services et aides complémentaires, appelez le 1-800-642-4168 (ATS : 711).
Kinyarwanda (Burundi) Ikinyarwanda (Burundi)	Kubwo guhabwa serivisi z'Ubufasha mu ndimi ku buntu, n'inyunganirangingo & serivisi mu kumva, hamagara 1-800-642-4168 (TTY: 711).
Uzbek (Uzbekistan) O'zbek (O'zbekiston)	Bepul lingvistik yordam xizmatlari hamda yordamchi vosita va xizmatlar uchun x-1-800-642-4168 (TTY, 711) raqamiga telefon qiling.
Pashtu (Afghanistan) پښتو (افغانستان)	د ژبې د وړيا مرستې خدماتو، او مرستندويه مرستو او خدماتو لپاره، 1-800-642-4168 (TTY: 711) ته زنگ ووهئ.
Vietnamese Tiếng Việt	Để sử dụng dịch vụ hỗ trợ ngôn ngữ miễn phí cũng như các dịch vụ và tính năng hỗ trợ thêm, hãy gọi 1-800-642-4168 (TTY: 711).
Tigrinya ትግርኛ	ንናጻ ኣገልግሎታት ኣገዝ ቋንቋ፣ ከምኡውን ኣገዛ ረድኤታትን ኣገልግሎታትን፣ ናብ 1-800-642-4168 (TTY:-711) ደውሉ።
Dari (Afghanistan) دری (افغانستان)	برای خدمات رایگان کمک زبان، و کمک‌ها و خدمات کمکی، با شماره 1-800-642-4168 (TTY: 711) تماس بگیرید.