

If you need assistance with this letter, contact us.
Ohio Medicaid Consumer Hotline: (800) 324-8680
Monday - Friday: 7 AM to 8 PM and
Saturday: 8 AM to 5 PM
www.ohiomh.com

<mail_name>
<mail_address_1>
<mail_address_2>
<mail_city>, <mail_state> <mail_zip>-<mail_zip4>

<dte_mailed>

<recip_case_num>

<first_name> <mid_init> <last_name>,

The Ohio Department of Medicaid is pleased to notify you that you have the option to enroll in a managed care plan as part of Ohio Medicaid's managed care program to receive your Medicaid benefits.

On February 1, 2023, Ohio Medicaid's managed care program changed for the better! We launched Ohio Medicaid's Next Generation managed care plans and introduced a more personalized approach to support your healthcare needs.

Our records show that you currently receive waiver services. **If you would like, you can choose to enroll in a Next Generation managed care plan listed in the table below now or any time in the future.** Any changes will be made effective on the first day of the month following your selection. **Whether you choose to enroll in managed care plan or not, your waiver services will not change.** Your waiver services will continue to be coordinated as they currently are today.

If you select a managed care plan, you can change your selected plan at any point within the first three months after that new plan becomes effective. You can also request to change your managed care plan at any time for Just Cause. To learn more about Just Cause, please refer to the "Learn about Just Cause" section of this letter.

Managed Care Plan	Plan Website	Plan Phone Number
<ProviderName>	<ProviderWebAddress>	<PrvSvcPhNo>

All of Ohio Medicaid’s Next Generation managed care plans provide an array of value-added benefits such as:

- Nurse advice line, available 24 hours a day, 7 days a week
- Care management to help you coordinate your healthcare
- Transportation to and from certain healthcare appointments
- No or lower co-pays for dental services, routine eye exams, and eyeglasses

Important dates to remember:

Every year from November 1-30, Medicaid conducts its annual open enrollment. However, you can choose a Next Generation plan immediately. You can also change your plan at any time for Just Cause.

To enroll in a managed care plan or ask questions about your



Visit the Ohio Medicaid Consumer Hotline Portal at <https://members.ohiomh.com> where you can login and make a plan selection.



Call the Ohio Medicaid Consumer Hotline at (800) 324-8680. Representatives are available 7 a.m. to 8 p.m. Monday through Friday and 8 a.m. to 5 p.m. on Saturday. They can provide interpreters and explain this notice.



See the Ohio Medicaid Next Generation Health Plan Comparison at <https://www.ohiomh.com/> for a comprehensive guide to the benefits that all plans must offer as well as the unique value-added services available from each individual managed care plan.

What happens next?

If you choose to enroll in a managed care plan, your plan will send your member ID card and instructions on how to access other important information. You will get healthcare from doctors and hospitals that work with your plan.

If you do not choose to enroll in a managed care plan, you will continue to use your Medicaid card to get healthcare from doctors and hospitals that accept Ohio Medicaid. If you decide later you want to enroll in managed care, you can call the Ohio Medicaid Consumer Hotline at (800) 324-8680.

To update your contact information:

Don't miss out on important information from Ohio Medicaid! Keep your contact information up to date by calling the Ohio Medicaid Consumer Hotline at 800-324-8680 or by accessing the Ohio Benefits Self-Service Portal at ssp.benefits.ohio.gov.